

## CHAPTER 8 STATE LICENSING AND REPORTING LAWS

### KEY POINTS

- Each state has its own licensing and license renewal criteria.
- Licensing and license renewal information is subject to change, and statutes for specific states should be checked for up-to-date changes in laws or requirements.

Each state has its own licensing and license renewal criteria for drivers of private motor vehicles. In addition, certain states require health care professionals to report unsafe drivers or drivers with specific medical conditions to the driver licensing agency. State law restrictions for older drivers vary according to age requirements of additional drivers, length of renewal cycle, vision requirements, license restrictions, level of mandatory reporting by health care professionals, civil immunity, anonymity protection, and process for evaluation by medical advisory boards. The effectiveness of driving restrictions in reducing vehicle crashes or fatalities involving older adults also varies from state to state.

Licensing agency contact information by state is listed below, along with additional resources for locating license renewal criteria, reporting procedures, and medical advisory board information. These materials are intended to guide healthcare professionals in understanding their legal responsibilities and managing the driving safety of their patients. The information provided should neither be construed as legal advice nor used to resolve legal problems. If legal advice is required, a licensed attorney (in the relevant state) should be consulted.

A database of state license renewal cycles, vision requirements, and procedures can be found at:

- Insurance Institute for Highway Safety  
([www.iihs.org/iihs/topics/laws/olderdrivers](http://www.iihs.org/iihs/topics/laws/olderdrivers))
- Insurance Information Institute  
([www.iii.org/](http://www.iii.org/))

This information is subject to change, and statutes for specific states should be checked for up-to-date changes in laws or requirements. This is especially important when creating a clinic policy or deciding on an individualized approach to reporting. Legal counsel is recommended to advise on decision-making in this area.

### STATE LICENSING AGENCIES (CURRENT AS OF APRIL 2019)

#### Alabama

Alabama Law Enforcement Agency Department of Public Safety  
PO Box 1471  
Montgomery, AL 36102-1471  
334-242-4400  
<https://www.alea.gov/dps>

### **Alaska**

Alaska Department of Administration Division  
of Motor Vehicles  
1300 W. Benson Boulevard  
Anchorage, AK 99503-3696  
855-269-5551  
<http://doa.alaska.gov/dmv/>  
[http://doa.alaska.gov/dmv/akol/medical\\_impair.htm?\\_ga=2.190336107.1963593011.1530539137-339207583.1530539137](http://doa.alaska.gov/dmv/akol/medical_impair.htm?_ga=2.190336107.1963593011.1530539137-339207583.1530539137)

### **Arizona**

Arizona Department of Transportation  
Motor Vehicle Division  
PO Box 2100, Mail Drop 555M  
Phoenix, AZ 85001-2100  
800-251-5866  
<https://www.azdot.gov/motor-vehicles>  
<https://www.azdot.gov/motor-vehicles/driver-services/MedicalReview>

### **Arkansas**

Arkansas Department of Finance and Administration  
Arkansas Driver Control  
1900 W. 7th St., Rm 1070  
Little Rock, AR 72201  
501-682-1631  
<https://www.dfa.arkansas.gov/driver-services/>  
<https://www.dfa.arkansas.gov/driver-services/driver-control/>

### **California**

California Department of Motor Vehicles Licensing  
Operations Division  
2570 24th Street, MS J152  
Sacramento, CA 95818-2698  
916-657-6550  
<https://www.dmv.ca.gov/portal/dmv>  
[https://www.dmv.ca.gov/portal/dmv/?1dmy&uril=wcm:path:/dmv\\_content\\_en/dmv/dl/driversafety/dsmedcontraffic](https://www.dmv.ca.gov/portal/dmv/?1dmy&uril=wcm:path:/dmv_content_en/dmv/dl/driversafety/dsmedcontraffic)

### **Colorado**

Colorado Department of Revenue Division  
of Motor Vehicles  
1881 Pierce Street  
Lakewood, CO 80214  
303-205-5600  
<https://www.colorado.gov/dmv>

### **Connecticut**

Connecticut Department of Motor Vehicles  
60 State Street  
Wethersfield, CT 06161-2510  
860-263-5700  
<http://www.ct.gov/dmv/site/default.asp>

### **Delaware**

Delaware Division of Motor Vehicles  
Driver License Administration Medical Section  
PO Box 698  
Dover, DE 19903  
302-744-2507  
<https://www.dmv.de.gov/>  
[https://www.dmv.de.gov/services/driver\\_services/senior/index.shtml](https://www.dmv.de.gov/services/driver_services/senior/index.shtml)

### **District of Columbia**

District of Columbia Department of Motor Vehicles  
Medical Review Office  
955 L'Enfant Plaza, SW  
Washington, DC 20024  
202-737-4404  
<https://dmv.dc.gov/>  
<https://dmv.dc.gov/service/dmv-medical-requirements>

### **Florida**

Florida Highway Safety and Motor Vehicles  
Medical Review Office  
850-617-3814  
<https://www.flhsmv.gov/>  
<https://www.flhsmv.gov/driver-licenses-id-cards/florida-granddriver/medical-reporting-medical-review-process/>

### **Georgia**

Georgia Department of Driver Services, Attn: Medical Unit  
PO Box 80447  
Conyers, GA 30013  
678-413-8400  
<https://dds.georgia.gov/>

### **Hawaii**

Hawaii's Medical Advisory Board  
AliiAIMoku Building  
869 Punchbowl Street  
Honolulu, HI 96813  
808-692-7656 or 808-692-7655  
<http://www.honolulu.gov/license>  
<http://hidot.hawaii.gov/administration/bac/mab/>

### **Idaho**

Idaho Transportation Department  
Division of Motor Vehicles - Driver Services  
3311 W. State Street  
PO Box 7129  
Boise, ID 83707-1129  
208-334-8000  
<https://itd.idaho.gov/itddmv/>

### **Illinois**

Illinois Office of the Secretary of State  
Driver Services Department  
2701 S. Dirksen Parkway  
Springfield, IL 62723  
217-782-6212  
Driver Services Department–Metro  
17 N. State Street, Suite 1100  
Chicago, IL 60602  
312-793-1010  
<http://www.cyberdriveillinois.com/departments/drivers/home.html>  
[http://www.cyberdriveillinois.com/departments/drivers/drivers\\_license/medical\\_vision.html](http://www.cyberdriveillinois.com/departments/drivers/drivers_license/medical_vision.html)

### **Indiana**

Indiana Bureau of Motor Vehicles  
Indiana Government Center North  
100 North Senate Avenue  
Indianapolis, IN 46204  
888-692-6841  
<https://www.in.gov/bmv/>

### **Iowa**

Iowa Department of Transportation Motor Vehicles Division  
800 Lincoln Way  
Ames, IA 50010  
515-239-1101 or 515-244-8725  
<https://www.iowadot.gov/mvd/>

### **Kansas**

Kansas Department of Revenue Division of Vehicles  
Driver's Licensing  
P.O. Box 2188  
Topeka, KS 66601-2188  
785-296-3671 or 785-296-3963  
<https://www.ksrevenue.org/dovindex.html>  
<https://www.ksrevenue.org/dovmedvision.html>

### **Kentucky**

Kentucky Transportation Cabinet  
Department of Vehicle Regulation  
Attn: Medical Review Board  
200 Mero Street  
Frankfort, KY 40622  
<https://drive.ky.gov/>  
<https://drive.ky.gov/driver-licensing/Pages/Kentucky-Medical-Review-Board-Program.aspx>

### **Louisiana**

Louisiana Office of Motor Vehicles  
PO Box 64886  
Baton Rouge, LA 70896  
225-925-6146  
<http://www.expresslane.org>

### **Maine**

Maine Bureau of Motor Vehicles  
Attn: Medical Advisory Board  
29 State House Station  
Augusta, ME 04333-0029  
209-624-9000 ext 52124  
<https://www.maine.gov/sos/bmv/>  
<https://www.maine.gov/sos/bmv/licenses/medical.html>

### **Maryland**

Maryland Motor Vehicle Administration  
6601 Ritchie Highway NE  
Glen Burnie, MD 21062  
410-768-7000 or 800-492-4575  
<http://www.mva.maryland.gov/>  
<http://www.mva.maryland.gov/about-mva/info/26200/26200-03T.htm>

### **Massachusetts**

Massachusetts Registry of Motor Vehicles  
Medical Affairs Branch  
PO Box 199100  
Boston, MA 02119-9100  
857-368-8000 or 800-858-3926  
<https://www.mass.gov/orgs/massachusetts-registry-of-motor-vehicles>  
<https://www.mass.gov/medical-standards-related-to-driving>

### **Michigan**

Michigan Department of State  
Driver Assessment and License Appeal Unit  
P.O. Box 30810  
Lansing, MI 48909-9832  
517-335-7051  
<https://www.michigan.gov/sos>  
<https://www.michigan.gov/agingdriver/0,6066,7-341-72511---,00.html>

### **Minnesota**

Minnesota Department of Public Safety Driver and Vehicle Services  
Attn: Medical Unit  
445 Minnesota Street, Suite 170  
St Paul, MN 55101-5170  
651-296-2025  
<https://dps.mn.gov/divisions/dvs/Pages/default.aspx>  
<https://dps.mn.gov/divisions/dvs/Pages/dvs-content-detail.aspx?pageID=670>

### **Mississippi**

Mississippi Department of Public Safety Driver Improvement PO Box 948  
Jackson, MS 39205  
601-987-1515 or 601-987-1212  
<https://www.driverservicebureau.dps.ms.gov/>

### **Missouri**

Missouri Driver License Bureau  
P.O. Box 200  
Jefferson City, MO 65105-0200  
573-526-2407  
<https://dor.mo.gov/drivers/>  
<https://dor.mo.gov/faq/drivers/unsafe.php>

### **Montana**

Motor Vehicle Division  
Attn. Medical Unit  
P.O. Box 201430  
Helena, MT 59620-1430  
406-444-3933  
<https://dojmt.gov/driving/driverservices/>

### **Nebraska**

Nebraska Department of Motor Vehicles  
Driver Licensing Division  
PO Box 94726  
Lincoln, NE 68509-4726  
402-471-3861  
<https://dmv.nebraska.gov/>  
<https://dot.nebraska.gov/safety/driving/age/>

### **Nevada**

Nevada Department of Motor Vehicles Management  
Services and Programs Division  
555 Wright Way  
Carson City, NV 89711  
(702) 486-4368  
<http://www.dmvnv.com>

### **New Hampshire**

New Hampshire Department of Safety Division  
of Motor Vehicles  
10 Hazen Drive  
Concord, NH 03305  
603-227-4000  
<https://www.nh.gov/safety/divisions/dmv/>

### **New Jersey**

New Jersey Motor Vehicle Commission  
P.O. Box 173  
Trenton, NJ 08666-0173  
609-292-7500 x5032  
<https://www.nj.gov/mvc/>  
<https://www.nj.gov/mvc/drivertopics/medreview.htm>

New Mexico  
Drivers Services Bureau  
Motor Vehicle Division  
P.O. Box 1028  
Santa Fe, NM 87504-1028  
888-683-4636  
<http://www.mvd.newmexico.gov/>

### **New York**

New York Department of Motor Vehicles  
Medical Review Unit  
6 Empire State Plaza, Room 337  
Albany, NY 12228  
518-474-0774, Option #3  
<https://dmv.ny.gov/>  
<http://dmv.ny.gov/driver-license/dmvs-medical-review-program>

### **North Carolina**

North Carolina Division of Motor Vehicles Medical  
Evaluation & Review  
3112 Mail Service Center  
Raleigh, NC 27697-3112  
(919) 861-3809  
<https://www.ncdot.gov/DMV/>  
<https://www.ncdot.gov/dmv/license-id/license-suspension/medical-review-program/Pages/default.aspx>

### **North Dakota**

North Dakota Department of Transportation  
Drivers License Division  
Attn: Chief Examiner  
608 East Boulevard Avenue  
Bismarck, ND 58505-0750  
701-328-4353  
<http://www.dot.nd.gov/>  
<http://www.dot.nd.gov/divisions/driverslicense/whatcanido.htm>

### **Ohio**

Ohio Bureau of Motor Vehicles  
Driver License Special Case Section/Medical Unit  
PO Box 16784  
Columbus, OH 43216-6784  
614-752-7500  
<http://www.bmv.ohio.gov>  
<http://bmv.ohio.gov/dl-restriction-medical.aspx>

### **Oklahoma**

Department of Public Safety  
Driver Compliance Division - Medical Desk  
PO Box 11415  
Oklahoma City, OK 73136-0415  
405-425-2083  
<https://www.ok.gov/dps/>

### **Oregon**

Oregon Department of Motor Vehicles Driver Safety Unit  
1905 Lana Avenue NE  
Salem OR 97314  
503-945-5083  
<https://www.oregon.gov/ODOT/DMV>  
[https://www.oregon.gov/ODOT/DMV/pages/at-risk\\_program\\_index.aspx](https://www.oregon.gov/ODOT/DMV/pages/at-risk_program_index.aspx)

### **Pennsylvania**

Pennsylvania Department of Transportation Bureau of  
Driver Licensing  
Driver Qualifications Section  
PO Box 68682  
Harrisburg, PA 17106-8682  
717-787-9662  
<http://www.dmv.pa.gov/>  
<http://www.dmv.pa.gov/Driver-Services/Mature-Drivers/Pages/default.aspx>

### **Rhode Island**

Rhode Island Department of Revenue Division of Motor  
Vehicles  
Adjudication Office  
600 New London Avenue  
Cranston, RI 02920  
401-462-0800  
<http://www.dmv.ri.gov/>  
<http://www.dmv.ri.gov/adjudication/medical/index.php>

### **South Carolina**

South Carolina Department of Motor Vehicles  
PO Box 1498  
Blythewood, SC 29016  
803-896-5000  
<http://scdmvonline.com/>

### **South Dakota**

South Dakota Department of Public Safety Driver  
Licensing  
118 West Capitol Avenue  
Pierre, SD 57501  
605-773-6883  
<https://dps.sd.gov/driver-licensing>  
<https://dps.sd.gov/driver-licensing/south-dakota-licensing-information/aging-drivers>

### **Tennessee**

Tennessee Department of Safety & Homeland Security  
Driver License Division  
1150 Foster Ave  
Nashville, TN 37249-1000  
615-741-3954  
<https://www.tn.gov/driver-services.html>

### **Texas**

Texas Department of Public Safety Driver License Division  
Enforcement and Compliance Service  
P.O. Box 4087  
Austin, TX 78773-0320  
512-424-2600  
<http://www.dps.texas.gov/DriverLicense/>  
<http://www.dps.texas.gov/DriverLicense/MedicalRevocation.htm>

### **Utah**

Utah Department of Public Safety Driver License Division  
PO Box 144501  
Salt Lake City, UT 84129  
801-957-8690  
<https://dld.utah.gov/>  
<https://dld.utah.gov/other-resources/medical-standards/>

### **Vermont**

Vermont Department of Motor Vehicles  
120 State Street  
Montpelier, Vermont 05603-0001  
802-828-2000  
<http://dmv.vermont.gov/>  
<http://dmv.vermont.gov/licenses/renew/mature-drivers>

### **Virginia**

Virginia Department of Motor Vehicles Medical Review Services  
PO Box 27412  
Richmond, VA 23269  
804-497-7100  
<https://www.dmv.virginia.gov>  
<https://www.dmv.virginia.gov/drivers/#medical/index.asp>

### **Washington**

Washington State Department of Licensing Driver Records  
PO Box 9030  
Olympia, WA 98507-9030  
360-902-3900  
<https://www.dol.wa.gov/>  
<https://www.dol.wa.gov/driverslicense/reportunsafe.html>

### **West Virginia**

West Virginia Department of Transportation Division of Motor Vehicles  
Medical Review Unit  
PO Box 17030  
Charleston, WV 25317  
304-558-3900  
<https://transportation.wv.gov/dmv/>  
<https://transportation.wv.gov/DMV/Drivers/Pages/Medical-Review-Unit.aspx>

### **Wisconsin**

Wisconsin Department of Transportation  
Medical Review & Fitness Unit  
PO Box 7918  
Madison WI 53707-7918  
608-266-2327  
<http://wisconsin.gov/Pages/online-srvcs/online.aspx>  
<http://wisconsin.gov/Pages/dmv/license-drvs/mdcl-cncrns/med-concerns.aspx>

### **Wyoming**

Wyoming Department of Transportation Driver Services Program  
Driver Services - Driver Review Section  
5300 Bishop Blvd.  
Cheyenne, WY 82009-3340  
307-777-4800  
<http://www.dot.state.wy.us/driverservices>

## **ADDITIONAL RESOURCES**

### **AAA/CAA Digest of Motor Laws**

<http://drivinglaws.aaa.com/>

### **Driver Licensing Policies and Practices**

<http://lpp.seniordrivers.org/>

### **Insurance Institute for Highway Safety**

<http://www.iihs.org/iihs/topics/t/older-drivers/topicoverview>

### **Insurance Information Institute**

<https://www.iii.org/>